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Neighbourhood Parking Parades Survey

Between 12th March and 30 April 2013 Merton carried out a survey on the neighbourhood shopping parades across the borough. The businesses in the locations were sent hard copy questionnaires and asked to comment on parking service provision, in particular hours of operation, availability and costs if applicable.

The survey was also made available to the community to respond via the Councils Community engagement pages. 189 responses were received electronically and 25 as hard copies.

Total number of responses to the survey was 214 returns.

Business or resident - This single response question was answered by 67 respondents.		
Response	Number of Respondents	Percentage of Respondents
Business	17	25.37%
Resident	50	74.63%

Question 1

Neighbourhood parade

Neighbourhood Parade	No of responses
WIMBLEDON - 373-421 Durnsford Road	12
WIMBLEDON - 284-296 Haydons Road	3
WIMBLEDON - 319-335 Haydons Road	2
WIMBLEDON - 7-27 Leopold Road	5
WIMBLEDON - 8-32 Leopold Road	6
WIMBLEDON - 65-87 Ridgway	33
RAYNES PARK - 253-271 Coombe Lane	13
RAYNES PARK - 348 - 364 Coombe Lane	8
RAYNES PARK - 45-56 Durham Road	9
RAYNES PARK - 288-312 Kingston Road	10
RAYNES PARK - 407a-425 Kingston Road	11
RAYNES PARK - 1-12 (cons) Merton Park Parade (The Rush)/ Merton Hall Road	19
RAYNES PARK - 142 -156 Merton Hall Road	3
COLLIERS WOOD - 29-43 Colliers Wood High Street	0
COLLIERS WOOD - 97-103 Colliers Wood High Street	2
COLLIERS WOOD - 80-112 Kingston Road	9
COLLIERS WOOD - 148-188 Merton High Street	5
COLLIERS WOOD - 2-34 Christchurch Road	3
MORDEN - 135-151 Cannon Hill Lane	1
MORDEN - 50-60 Central Road	1
MORDEN - 41b-49 Epsom Road	7

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MORDEN - 300-372 Grand Drive	15
MORDEN - 99-115 Green Lane	1
MORDEN - 41-61 St Helier Avenue	2
MORDEN - 43-55 Martin Way	5
MORDEN - 11-27 Tudor Drive	7
MORDEN - 244-260 Martin Way	10
MITCHAM - 158-174 Chestnut Grove	0
MITCHAM - 45-61 Church Road	2
MITCHAM - 366-378 Grove Road	3
MITCHAM - 207-219 Manor Road	0
MITCHAM - 291a-307 Northborough Road	5
MITCHAM - 10-32 South Lodge Avenue	1
MITCHAM - 297-301 Tamworth Lane	1

Question 2.

If a controlled parking zone (CPZ) exists are you happy with hours of operation?

This single response question was answered by **113 respondents**.

Response	Number of Respondents	Percentage of Respondents
Yes	50	44.25%
No	63	55.75%

Responses related to:

- Proposed times: no loading, having 1 hour restriction is insufficient, free parking at weekends. Limited restrictions to stop commuter parking, free parking after 3pm
- Impact to businesses/access to local services: Certain businesses would need visitors parking to be longer than an hour, e.g. hairdressers, dentists. Make it easier for businesses by allowing short stay parking, dedicated bays.
- General comments including: Use of CPZ's with no charge to residents, meter operation, stopping commuter parking, businesses police the customer parking, only allowing permits, encouraging people to shop locally by offering free parking and limiting parking to a set time such as one hour.

Question 3:

Are you satisfied with the availability of parking space (circle one)?

This single open text response question was answered by 141 respondents.

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Response	Number of Respondents	Percentage of Respondents
Yes	66	46.81%
No	75	53.19%

Comments

- Answers were very specific to parade.
- Impact on businesses (including small business)/ access to local services: Should be more parking available, 20 minutes free parking, business permits too high, need for more metered bays, short term parking to prevent cars being left long term.
- Free parking and free parking periods: 1 hour, 20 mins and 2 hours suggested
- Additional spaces: Answers very specific to parade

Question 4.

What should be the maximum stay in the parking space (please circle one)?

This single response question was answered by 130 respondents

Rank	Response	Number of Respondents	Percentage of Respondents
6	10 minutes	3	2.31%
4	20 minutes	16	12.31%
5	30 minutes	11	8.46%
3	1 hour	28	21.54%
1	2 hours	39	30%
2	Over 2 hours	33	25.38%

Question 5

If a cost applies, are you satisfied with the parking space (circle one)?

This single response question was answered by 116 respondents.

Response	Number of Respondents	Percentage of Respondents
Yes	46	39.66%
No	70	60.34%

Question 6:

Please provide any further information that you would like us to know about?

This open response (Free text) question was answered by 78 respondents.

Responses related to restriction times, price, layout of parking, impact on businesses/local services, safety (yellow lines, pavement parking, electronic payments).

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